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# MANGALMAY INSTITUTE OF MANAGEMENT & TECHNOLOGY

(Approved by AICTE, New Delhi & Affiliated to AKTU, Lucknow)

Knowledge Park-II, Greater Noida (U.P.)

#### **Lesson Plan**

**Program:** MBA **Semester:** II **Course Code:** KMBN 207

Course Name: DIGITALMARKETING AND E COMMERCE

## **Course Objectives**

**CO1** To help Student understand the concept of Digital Marketing & E-commerce in today's scenario

CO2 To enable student in creating and maintaining a good website and blog posts.

CO3 To make student understand the importance of SEO and Email Marketing in today's modern world

**CO4** To understand the functioning and importance of Social Media Marketing via various platforms

**CO5** To understand various Analytics tools of online marketing

**Session Duration:** 50 minutes

**Participants:** MBA 1<sup>st</sup> Year Students

Entry level knowledge and skills of students

i. Fundamentals of Marketing & Terminology

## **Equipment required in Classroom/ Laboratory/ Workshop**

i. Smart Board

ii. Projector

iii. Computer

#### **Assessment Schemes**

S. No.	Criteria	Marks (150)
1	AKTU End Term Examination	100
2	Internal Evaluation Scheme	50
2(a)	Class Tests	30
2(a)(i)	Class Test-I	15
2(a)(ii)	Class Test-II	15
2(b)	Teacher Assessment (Continuous Evaluation)	20



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2(b)(i)	Attendance	5
2(b)(ii)	Case Study/Topic Based Presentation	5
2(b)(iii)	*GD	10
	*MCQ Based Assignment	2

Course Outcomes (starting with action-oriented observable and measurable verb)

CO1 Be able to understand the concept of Digital Marketing & E-commerce in today's scenario.

Knowledge (K2)/ Remembering (K1)

CO2 To able to create and maintain a good website and blog posts. Applying (K 4)

CO3 Be able to understand and apply SEO and Email Marketing in today's modern world Comprehending (K3) Applying (K4)

CO4 To apply the Social Media Marketing techniques via various platforms Applying (K 4)

CO5 To implement various Analytics tools of online marketing Synthesizing (K6)/ Evaluating (K7)

L. No.	Topics	Sub Topics	Date of implementation	Pedagogy	CO- Covered	Faculty Sign	HoD's Remark with Date
1.	Introduction to Digital Marketing and its Significance	Digital Marketing Concept	Digital Marketing	& Website and Blog Improved Lecture	CO1	Hours)	
2.	Traditional Marketing Vs Digital Marketing	Differences between Traditional Marketing Digital Marketing		Improved Lecture	CO1		
3.	Digital Marketing Process; The contemporary digital revolution	Digital Marketing Process		Brainstorming	CO1		



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4.	Types of websites, Keywords,	Websites & Keywords, Info		Demonstration	CO2	
5.	Understanding Domain and Webhosting	Domain and Webhosting		Case let	CO2	
6.	using CMS WordPress, Using WordPress Plug-ins	CMS WordPress, & WordPress Plug-ins		Computer Added Learning	CO2	
7.	Blog Creation: Including Headlines, Links, Posts	How to create Blog Including Headlines, Links, Posts		Brainstorming + Activity	CO2	
8.	Using various plug ins like Elimentor	Use of plug ins Elimentor		Demonstration	CO2	
		τ	JNIT 2 SEO & Ema	ail-Marketing (8 Hou	urs)	
9.	Introduction to SEO	SEO		Improved Lecture	CO3	
10.	SEO Keyword Planner Tools	SEO Planner Tools		Demonstration	CO3	
11.	On Page SEO Techniques: Indexing and Key Word Placement	SEO Techniques Indexing		Brainstorming	CO3	
12.	Content Planning & Optimization	Content Creation		Improved Lecture	CO3	
13.	Display Advertising	Display Advertising		Improved Lecture	CO3	
14.	Various SEO Plug-in, off – Page SEO Techniques	Off -Page SEO Techniques		Computer Added Learning	CO3	
15.	Email Marketing- Introduction	Email Marketing-		Improved Lecture	CO3	



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	and Significance					
16.	Significance, campaigns using Mail Chimp	campaigns using Mail Chimp	Computer Added Learning	CO3		
		•	SEM & Social Media Marketing (8	Hours)	<u> </u>	
17.	Introduction to SEM, Mobile Marketing	Mobile Marketing	Improved Lecture	CO4		
18.	_	Video Marketing	Presentation	CO4		
19.	Introduction to Social Media Marketing	Social Media Marketing	Improved Lecture	CO4		
20.	_	Facebook, Instagram, Linked-in, Twitter,	Buzz Session	CO4		
21.	Google G Suit and online marketing campaigns	Google G Suit campaigns	Computer Added Learning	CO4		
22.	Content Marketing,	Content Marketing Concept	Brainstorming	CO4		
23.	Content creation process	How to create Content	Demonstration & Presentation	CO4		
24.	Influencer marketing	What is Influencer marketing	Demonstration	CO4		
		UNIT 4 Usi	Tarketing Strategies & Analytics To	ools (6 Hours)		
25.	Using Marketing Strategies & Analytics Tools	Analytics Tools	Improved Lecture	CO5		
26.	Understanding Digital marketing Strategies	Digital marketing Strategies	Case Study	CO5		



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28.	Marketing analytics tools to segment, target, position Online PR and reputation management Digital Marketing	analytics tools to apply STP  PR and reputation management ROI in Digital	Improved Lecture  Improved Lecture	CO5 CO5	
20	Strategies and its ROI	Marketing		905	
30.	Using Google Analytics and other social media analytics tools.	Application of Google Analytics	Caselet	CO5	
		UN	IT 5 Applications of E-Commerce (6 Ho	ours)	
31.	Introduction, History of Electronic Commerce	Evolution of Electronic Commerce	Improved Lecture	CO1	
32.	Roadmap of e-commerce in India	e-commerce in India	Improved Lecture	CO1	
33.	E-business Models Based on the Relationship of Transaction Parties	E-business Models	Group Discussion	CO1	
34.	e-commerce Sales Life Cycle (ESLC) Model	Sales Life Cycle (ESLC) Model	Group Discussion	CO1	
35.	Electronic Payment Systems, Electronic Cash, Smart Cards and Electronic Payment Systems,	Types of Electronic Payment Systems	Seminar	CO1	



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36.	Credit Card Based Electronic Payment Systems, Risks and Electronic Payment Systems,	Credit Card Based Electronic Payment Systems	Seminar	CO1	
			Revision		
37.	Unit 1	Question Paper	Improved Lecture	1	
38.	Unit 1	Question Paper	Improved Lecture	2	
39.	Unit 2	Question Paper	Improved Lecture	3	
40.	Unit 2	Question Paper	Improved Lecture	3	
41.	Unit 3	Question Paper	Improved Lecture	4	
42.	Unit 3	Question Paper	Improved Lecture	4	
43.	Unit 4	Question Paper	Improved Lecture	5	
44.	Unit 5	Question Paper	Improved Lecture	1	
45.	Unit 5	Question Paper	Improved Lecture	1	

## **Text Books:**

- 1. Vandana, Ahuja; Digital Marketing, Oxford University Press India (November, 2015).
- 2. Seema Gupta; Digital Marketing, McGraw Hill Education; First edition (November 2017)

## **Reference Books:**

- 3. Ryan, Damian; Understanding Digital Marketing: marketing strategies for engaging the digital generation; Kogan Page (3rd Edition, 2014).
- 4. Ravi Kalakoda: Frontiers of E Commerce (Pearson)

## **Journals:**



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Journal of Digital & Social Media Marketing Volume 9 (2021-22) · Volume 8 (2020-21)

Journal of Innovations in Digital Marketing

## **Electronic Database:**

https://www.ingentaconnect.com/content/hsp/jdsmm

 $https://www.researchgate.net/publication/358341750\_Influencers'\_Promoted\_Posts\_a\\nd\_Stories\_On\_Instagram\_Do\_They\_Matter$