

(Approved by AICTE, New Delhi & Affiliated to AKTU, Lucknow)

#### Knowledge Park-II, Greater Noida (U.P.)

# Lesson Plan

**MANAGEMENT CONCEPTS & ORGANISATIONAL BEHAVIOUR** 

Course: MBA

 Program: MBA (Regular)
 Semester: I
 Course Code: KMBN101

 Name: MANAGEMENT CONCEPTS & ORGANISATIONAL BEHAVIOUR
 Behaviour

# **Course Objectives**

(CO1): To provide basic understandings of management processes

(CO2): To help the students understand the concepts of organizational behavior

(CO3): To apply the concepts of management and organizational behaviors in real world situations

(CO4: Familiarizing the students with the contemporary issues in management.

(CO5): Developing managerial and leadership skills among students

## Session Duration: 60 minutes

Participants: MBA 1st yr. students

## Entry level knowledge and skills of students

- i. Basic reading and writing skill, concept Knowledge, soft skills, creativity and innovation
- ii. Analytics, self-motivation, flexibility and adaptability.
- iii. Learning capacity

# Equipment required in Classroom/ Laboratory/ Workshop

i. Projectors, board/markers, case material, etc.

### Assessment Schemes

S. No.	Criteria	Marks (150)				
1	AKTU End Term Examination	100				
2	Internal Evaluation Scheme	50				
2(a)	Class Tests	30				
2(a)(i)	Class Test-I	15				
2(a)(ii)	Class Test-II	15				
2(b)	Teacher Assessment (Continuous Evaluation)	20				
2(b)(i)	Attendance	5				
2(b)(ii)	Case Study/Topic Based Presentation	5				
2(b)(iii)	*GD	10				
	*MCQ Based Assignment	2				

Course Outcomes (starting with action-oriented observable and measurable verb)

**(CO1):** Developing understanding of managerial practices and their perspectives. Knowledge (K 2), Remembering (K1)

(CO2): Understanding and applying the concepts of organizational behavior. Knowledge (K 2), Applying (K 4)



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**(CO3):** Applying the concepts of management and analyze organizational behaviors in real world situations. Applying (K 4), Analyzing (K 5)

(CO4): Comprehend and practice contemporary issues in management. Comprehending (K 3)

(CO5): Applying managerial and leadership skills among students. Applying (K4)

L. N	Topics	Sub Topics	Date of implement	Pedagogy	CO- Cover	Facult y Sign	HoD's Remark		
0.			ation		ed	,	with Date		
	Unit - 1								
1.	Fundamentals of Management:	Management practices from past to present,		Lecture	CO1				
2.	Fundamentals of Management:	Different levels of management, Managerial skills and		Lecture	CO1				
3.	Fundamentals of Management:	Managerial Functions,		Lecture	CO1, CO3				
4.	Planning-	Objective of planning, Planning process,		Lecture	CO1				
5.	Planning-	Types of planning, Types of plans,		Lecture	CO1				
6.	Planning-	Management by Objective,		Lecture	CO1				
7.	Decision-making	types, process & techniques,		Lecture	CO1				
8.	Case Studies	Case Studies		Case study	CO3				
			Unit - 2						
9.	Organizing & Staffing-	types of organization,		Lecture	CO1				
10.	Organizing & Staffing-	Organization structure and decentralization of authority,		Lecture	CO1, CO3				
11.	Staffing-	Meaning of staffing, Recruitment,		Lecture	CO1, CO3				
12.		selection and placement,		Lecture	CO4				
13.	Staffing-	Training & & development		Lecture	CO1				
14.	Directing & Controlling-	Principle of directing, Essence of coordination,		Lecture	CO1				
15.	Directing & Controlling-	Different control techniques, Management by exception.		Lecture	CO1				



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10				Discussion						
16.				Discussion	CO3,					
	Case Studies/quiz	Case discussion		and group presentation	CO4					
	case studies/quiz		Unit – 3	presentation						
17.										
17.	Fundamentals of	Personality, types of								
	individual	personality, Personal			CO2					
	behavior,	effectiveness,		Lecture						
18.	Fundamentals of	meaning								
	individual	of Attitudes, Types,			CO2					
	behavior,	Components,		Lecture						
19.	Fundamentals of				CO3,					
	individual	Attitude formation and			CO4					
	behavior,	attitude change.		Lecture						
20.		Meaning & Type of			CO2					
	Group behavior	Group Behavior,		Lecture						
21.	Croup hoher to a	Interner and shills		rolo alavi	CO4,					
22	Group behavior	Interpersonal skills,		role play	CO5					
22.	Group behavior	Transactional Analysis,		Lecture	CO4, CO5					
	•									
23.	Group behavior	Johari Window		Lecture	CO4					
24.	Case Studies/quiz	Cases		Group discussion	CO5					
	Case Studies/ quiz	Cases	Unit - 4	uiscussion						
25		Maaning Theory of	1							
25.	Motivation:	Meaning, Theory of Motivation: Maslow's,		Lecture	CO2					
26.		Herzberg's,		Lecture						
20.		McClelland,								
		Contemporary theories			CO2,					
	Motivation:	of			CO3					
	Theories	Motivation		Lecture						
27.		Self Determination								
		Theory, Self-Efficacy			CO2,					
	Motivation:	Theory, Vroom's								
	Theories	Expectancy Theory,		Lecture						
28.		Equity								
	Motivation:	Theory, Reinforcement		Lastura	CO2					
	Theories	Theory,		Lecture						
29.	Perception:	Meaning of Perception		Lecture						
30.										
					<b>CO</b> 4					
					CO4					
	Perception:	Perception-process		Lecture						
31.		Behavioral applications								
51.	Perception:	of perception.		Lecture	CO4					
32.	Case study	Cases		Brain storming	CO5					
J2.	cuse study	00000	Unit - 5	Brain Storning	005	1				
Unit - 5										



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33.		What is leadership,				
		types of leaders and			CO2	
		leadership styles,			02	
	Leadership:	traits		Lecture		
34.		Qualities of effective				
0	Leadership:	leader trait theory,		Lecture	CO2	
35.	Leddership.	LSM – Leadership				
55.	La a da nabita t			1		
	Leadership:	Situational Model		Lecture		
36.					CO3,	
	Team Building:	Meaning, Overview		Lecture	CO4	
37.		Tuckman Model of				
		Team			CO4	
	Team Building:	Development		Lecture		
38.		Meaning of				
		organizational change				
		approaches to				
		managing			CO2	
	Organizational					
	Organizational	organizational				
	Change:	change,	_	Lecture		
39.		Creating a culture for				
		change, implementing				
		the change, Kurt			CO2	
	Organizational	Lewin Model of				
	Change:	change.		Lecture		
40.				Brain storming		
	Case Studies	case		session	CO2	
			Revision			
41.		Fundamentals of				
<b>71</b> .		Management,		Discussion		
		_			CO1	
		Planning and		and inquiry-		
	Unit-1	Decision-making		based session		
42.				Problem		
				solving		
		Organizing &		Discussion	CO1	
		Staffing, Directing		and inquiry-		
	Unit-2	and controlling		based session		
43.				Problem		
		Fundamentals of		solving		
		individual		Discussion	CO2	
					002	
				and inquiry-		
	Unit-3	behavior		based session		
44.				Problem		
				solving		
				Discussion	CO2	
		Motivation,		and inquiry-		
	Unit-4	perception		based session		
45.		Leadership,				
		organizational		Problem		
		change, team		solving	CO2	
	Unit-5	building		Discussion		
	01111-5	nunning		DISCUSSION		



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			and inquiry- based session		
46.	UNIT-1/2 CLASS TEST/QUIZ		MCQ/Written test	CO1, CO3	
47.	Unit-3/4 CLASS TEST/QUIZ		MCQ/Written test	CO3	
48.	Unit-5 CLASS TEST/QUIZ		MCQ/Written test	CO3	

#### **Reference Books:**

- 1. Koontz Harold & Weihrich Heinz Essentials of management (Tata McGraw Hill, 8th Edition)
- 2. L. M. Prasad- Principles and Practices of Management, Sulatn Chand & Sons, 7th edition, 2007.
- 3. V S P Rao, V Harikrishna Management :text and cases, EXCEL Books, 10<sup>th</sup> edition
- 4. Stephen P. Robbins, —Organizational Behaviour , 12th Edition, Prentice Hall
- 5. Robbins & Coulter Management (Prentice Hall of India, 9th Edition)
- 6. Principles of Management, George R. Terry & S.G. Franklin, AITBS, Delhi.
- 7. Fred Luthans, —Organizational Behaviour ||, 12th Edition, McGraw Hill International Edition
- 8. Aswathappa K, —Organizational Behaviour (Text, Cases and Games), Himalaya Publication

#### Journals:

- The Economist
- Harvard Business Review (HBR)
- Online blogs
- Business Today
- Business World
- Business Line

#### **Electronic Database:**

- HBS Working Knowledge
- BR on Marketing
- <u>Kellogg Insight</u>
- Business Line Catalyst
- 2 American Marketing Association Publications
- https://hostnezt.com/cssfiles/businessadmin/Organizational%20Behavior%20By%20Stephen%20P%20Robbins%20
   &%20Timothy%20A%20Judge%205th%20Ed.pdf
- https://ccsuniversity.ac.in/bridge-library/pdf/HM-204-Human%20Resource%20Managment.pdf
- https://www.pdfdrive.com/organisation-behaviour-e5901548.html
- Inters://old.mu.ac.in/wp-content/uploads/2014/04/Management-PAPER-II-Organizational-Behavior-final-book.pdf
- https://www.academia.edu/36739565/Organizational\_Behaviour\_book
- https://open.lib.umn.edu/organizationalbehavior/



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- 2 <u>https://2012books.lardbucket.org/pdfs/an-introduction-to-organizational-behavior-v1.1.pdf</u>
- https://www.macmillanlearning.co.uk/resources/sample-chapters/9781137429445\_sample.pdf