

MANGALMAY INSTITUTE OF MANAGEMENT & TECHNOLOGY

(Approved by AICTE, New Delhi & Affiliated to AKTU, Lucknow)

Knowledge Park-II, Greater Nolda (U.P.)

17-06-2019

Minutes of the Meeting

A meeting of the Grievance Redressal Committee was held in Board Room, MIMT on 17-06-2019 at 03:30 pm to discuss the following agenda points:

- 1. To approve the minutes of the previous meeting dated 27.12.2018
- 2.To discuss GRC 2018–2019 Annual Report.
- 3.To discuss the 2019-2020 Grievance Redressal Committee Action Plan.
- 4. Any other issue with the consent of the Chair.

Deliberations & Decisions taken

- 1. To approve the minutes of the previous meeting dated 27.12.2018 Minutes of the previous meeting dated 27.12.2018 was read and approved
- 2. GRC-2018-19 Annual Report
 - o Briefing session in the Orientation program was organised to introduce the GRC members, the function of GRC and roles of GRC members and activities to be organised in the institute for the students.
 - o The names of the committee members and provisions were displayed at prominent places in the institute.
 - O Guest lecture was organised to create awareness on psychological issues for young adults.
 - o It was informed that Grievances related to evaluation were resolved at the level of CoE.
 - No cases were reported to the committee as minor cases were resolved at the level of faculty in classes.
- 2. Plan of Action for 2019-20

The following points were reviewed & finalized after a detailed discussion.

- The names of the committee members along with its provisions are to be placed at the prominent location of the institute.
- Faculty and T&P in charge should be accessible for counselling of the students.
- Following the rules and norms of the institute, the admissions coordinator shall oversee and implement a fair procedure.
- Assure timely and efficient resolution of any grievances in accordance with the natural justice concept. Faculty members need to make sure that all associated activities are transparent and focused on the needs of the students at all times.
- No. of cases reported and resolved
- Briefing session in Orientation program is to be organised.

Director
Mangalmay Institute of
Management & Technology
Greater Noida



MANGALMAY INSTITUTE OF MANAGEMENT & TECHNOLOGY

(Approved by AICTE, New Delhi & Affiliated to AKTU, Lucknow)

Knowledge Park-II, Greater Nuida (U.P.)

- Guest lecture to create awareness on psychological issues to be organised for the students in the academic session 2019-20.
- 4. Any other items with the Chair's approval.
 - As no further matter was raised the meeting ended with a vote of thanks to the Chair.

Mr. Ankit Kumar Member Secretary, GRC

Dr. Tuples Conti Chairmengalma Institute of Management & Technology Greater Noida

Cc: All members of GRC Director, MIMT Office File