

## MANGALMAY INSTITUTE OF MANAGEMENT & TECHNOLOGY

(Approved by AICTE, New Delhi & Affiliated to AKTU, Lucknow)
Knowledge Park-II, Greater Noida (U.P.)

14-07-2017

## Minutes of the Meeting

A meeting of the Grievance Redressal Committee was held on 14-07-2017 at 03:30 pm in Board Room to discuss the following agenda points:

- 1. To approve the minutes of the previous meeting 16.12.2016
- 2. To discuss the 2016–17 Annual Report.
- 3. Grievance Redressal Committee Action Plan of 2017–18
- 4. Any other issue with the consent of the Chair

## Deliberations & Decisions taken

- 1. To approve the previous minutes of GRC dated 16.12.2016
  - i. The committee's minutes was presented and approved.
- 2. Annual Report of GRC-2016-17
  - o It was informed that Grievances related to evaluation were resolved at the level of CoE.
  - o No cases were reported to the committee as minor cases were resolved at the level of faculty in classes.
- 3. Plan of Action for 2017-18
  - i. After a thorough discussion, the following points were discussed & approved-
    - The names of the committee members are to be displayed at prominent places in the institute.
    - The provision under GRC should be publicly displayed with an emphasis on wide dissemination at prominent places in the institute.
    - Faculty mentors and T&P In charge should be available for counselling.
    - As per the norms, a fair process should be followed and monitored by the admission in charge.
    - Ensure swift and prompt redressal of the grievance, if any, with the principle of natural justice. Faculty members should make sure that all related activities are student-centric and transparent at all levels.
    - Wide publicity should be given on the Introduction of the GRC members, functions and activities of GRC in the orientation program.
    - Preparation of annual status report with details of the grievance and its timely redressal.

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4. Any other items with the chair's approval.

i. As no further matter was raised the meeting ended with a vote of thanks to the chair.

Mr. Ankit Kumar
Member Secretary, GRC

Dr. J.N. Giri Director Chairperson GRC Mangalmay Institute of Management & Technology Greater Noida

Cc: All members of GRC
Director, MIMT
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