



MANGALMAY INSTITUTE OF MANAGEMENT & TECHNOLOGY

(Approved by AICTE, New Delhi & Affiliated to AKTU, Lucknow)

Knowledge Park-II, Greater Noida (U.P.)

12-07-2022

Minutes of the Meeting

A meeting of the Grievance Redressal Committee was held on 12-07-2022 at 3:30 pm in the Board Room to discuss the following agenda points:


- 1.To approve the minutes of previous meeting dated 09.02.2022
- 2.To discuss Annual Report, 2021-2022.
- 3.GRC Action Plan of 2022-23
- 4.Any other issue with the consent of the Chair

Deliberations & Decisions taken

1. To approve the minutes of the previous meeting dated 09.02.2022
 - The minutes of the previous meeting dated 09.02.2022 was read & approved.
2. Annual Report -2021-22
 - The names of the committee members were displayed at the prominent places in the institute.
 - The provisions under GRC & SGRC are widely disseminated at the prominent places in the institute.
 - Faculty mentors and T&P In charge counselled the students.
 - Faculty felt comfortable in working with peers and Director
 - Reports of Guest Lecture on psychological problems and solutions & A Talk on managing the relationship in all spheres of life - Psychological perspective were presented. Members showed their satisfaction.
 - It was informed that Grievances related to evaluation were resolved at the level of CoE.
 - No cases were reported to the committee as minor cases were resolved at the level of faculty in classes.
3. Action Plan for 2022-23

The following points were discussed and finalized-

- The names of the committee members to be displayed at the prominent places in the institute.
- The provision under GRC & SGRC should be publicly displayed with emphasis on the wide dissemination at the prominent places in the institute.


Director
Mangalmay Institute of
Management & Technology
Greater Noida





MANGALMAY INSTITUTE OF MANAGEMENT & TECHNOLOGY

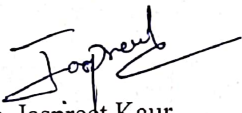
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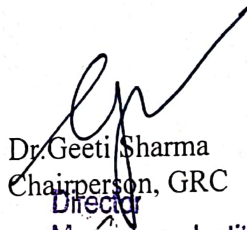
- Faculty mentors and T&P In charge should be available for counselling.
- As per the norms, a fair process should be followed and monitored by the admission in charge.
- Ensure swift and prompt redressal of the grievance, if any, with principle of natural justice. Faculty members should make sure that all related activities are student centric and transparent at all levels.
- Following activities will be organized in AS 2022-23:
Briefing session in Orientation Program
Awareness on Psychological issues.
- Faculty and Staff should be motivated to talk freely to Director and HR Personnel on any discontent/ grievance.
- Students & Staff should be encouraged to use online grievance redressal mechanism available on institute website.
- Preparation of annual status report with details of the grievance and its timely redressal.

4. Any other items with the Chair's approval.

- As no further matter was raised, the meeting ended with a vote of thanks to the Chair.


Dr. Jaspreet Kaur
Member Secretary, GRC

Cc: All members of GRC
Director, IQAC
Director, MIMT
Office File


Dr. Geeti Sharma
Chairperson, GRC
Director
Mangalmay Institute of
Management & Technology
Greater Noida